## Accelerating water supply access in Cambodia What does it take?

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## Is Cambodia on track to achieve universal coverage for safely managed water supply?



- With business-as-usual, universal access to safely managed water will be missed substantially
- Business-as-(un)usual is needed to accelerate progress: <u>the J curve</u>!





Three key areas need to be addressed to achieve scale and reaching universal coverage

Innovation in mobilizing finance	Strengthening regulatory framework	Adopting efficient, inclusive, and resilient service delivery







## Innovation in mobilizing finance





## Financing need is huge to reach universal access



Source: Service Delivery Assessments, 2015

- \$92 million is needed annually over tenyear period to reach universal access → difficult to rely on public sector resource
- Mobilizing private sector is crucial to reduce burden on public budget
- Although private sector participation in water is vibrant (share 60% of total connections), public resource is needed to further leverage private sector financing





#### Why public intervention is needed to leverage private sector?



% of household metered connections



- There are **7x** more households living in licensed private operator service area than in public utility area (excluding PPWSA)
- Half of PWOs service less than 1/3 of households under their license

#### **Expansion challenges:**

- Areas covered by private operators are less urbanized
- Private operators operate in poorer areas
- Cost of finance is **higher** for private operators
  - **Overall viability** may not be ensured, even with (on average) higher tariffs.





Strengthening regulatory framework





# Having an enabling regulatory framework is central to increasing access and improving sector performance



- Adequate regulation can give predictability and stability to private sector
- In Cambodia, water supply regulatory framework exists, but...
  - Less degree of autonomy
  - Constraint in capacity, tools and resource
  - Focused only on service aspect and not on water source

#### **Recommendations:**

- Strengthen effectiveness of regulatory framework and capacity
- Widely introduce regulation by contract where public and private sector join hand in developing water service





### Area 3



Adopting efficient, inclusive, and resilient service delivery





Adopting efficient, inclusive, and resilience service delivery to reach scale and sustainability









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# Improving efficiency through aggregation and utility corporatization

- Aggregation of WSS service could:
  - Improve efficiency in operation
  - Increase effectiveness in regulation implementation
- Turning public utilities into corporatized utilities could create incentive for improvement of efficiency, accountability and resilience

#### **Recommendation:**

- Aggregating WSS service may be explored as a policy option
- Corporatization of the remaining public utilities should be a priority







# Ensuring inclusive service by paying attention to marginalized group



**Disparity in Water Supply and Sanitation** (basic service) - 2017 100 80 60 96 40 20 0 Water supply Sanitation ■ Poorest ■ Richest

Compared to the rich, the poor is **1.6 times less** likely to get water

Achieving universal coverage requires accelerated access among the poor

#### **Recommendations:**

Establishing mechanism to provide subsidy to poor/vulnerable households to gain access to WSS





### Achieving resilience by ensuring water security

- Cambodia is getting hit by drought affecting a number of water operators
- Increasing water demand, climate change, and pollution has put pressure on availability of fresh water

### **Recommendations:**

Achieving resilient water service requires integrated management at basin level





In summary, accelerating water supply access would require addressing three key areas



Rethinking of **sector financing**, including using public resource to improve viability of investment



Strengthening the **regulatory framework** and its implementation



Improving efficiency, inclusiveness and resilience in service delivery











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